

4 September 2023

MEDIA STATEMENT

To be attributed to a TissuPath spokesman:

“We can confirm that we are investigating a data breach at a third-party IT supplier involving pathology referrals issued to TissuPath between 2011 and 2020.

“Exposed data includes scanned pathology request forms with information that includes patient names, dates of birth, contact details, Medicare numbers, and private health insurance details.

“Importantly, TissuPath’s main database and reporting system that stores patient diagnoses was not compromised. Further, we do not store patient financial details and other personal information documents, such as drivers licence numbers.

“We are very sorry this has happened, and we sincerely apologise to our patients who may have been affected.

“We are currently in the process of contacting all potentially affected individuals.

“If you receive a letter and are concerned about your data, please contact us directly at 03 9543 6111 or email privacy@tissupath.com.au.

“We take our privacy obligations extremely seriously and will take every step necessary to prevent the occurrence of data breach incidents.”

The incident was promptly reported to the Office of the Australian Information Commissioner (OAIC) and the Australian Cyber Security Centre (ACSC). TissuPath is now actively working with the ACSC while conducting this process of disclosure sensitively and in keeping with OAIC guidelines.

- Ends -

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CONTACT FOR CONCERNED PATIENTS:

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